



Be alerted.
Get the stats.
Take informed action.



Do you monitor your Web Performance?

Apica WebPerformance™ will monitor the whole delivery chain to your end users and alert you when your critical web applications have problems. Powerful statistics and analysis tools will help you plan proactive performance improvements as well as assisting you in your troubleshooting.

Monitor from your customers' perspective



Apica WebPerformance™ verifies the performance of your web applications from the “end user” perspective. Monitoring will be done from any of our **60+ Internet based agents** distributed around the world. You will monitor the very experience your customers have and you'll be able to identify the bottlenecks in your Internet distribution.

Analyze the whole Internet delivery chain



Public monitoring agents combined with local agents, deployed on your site, will help you to **pinpoint breaks** in the delivery chain. Your web platform, content delivery services, ISP & hosting, DNS & Internet routing, and final page rendering in the user's browser are all potential sources of errors.

Take charge of your SLA targets



SLAs are often set and measured from a pure server perspective. When the applications perspective is left out of the equation important factors that can hurt your uptime will be left “unaccounted for”. With Apica WebPerformance™ you'll be able to monitor **customized SLA targets** which reflect the way not only uptime, but more importantly response times, affect your customers and your business.

Use together with Apica LoadTest™

Use the same test scripts in in both services and you'll be able to compare performance under daily as well as maximum load conditions.

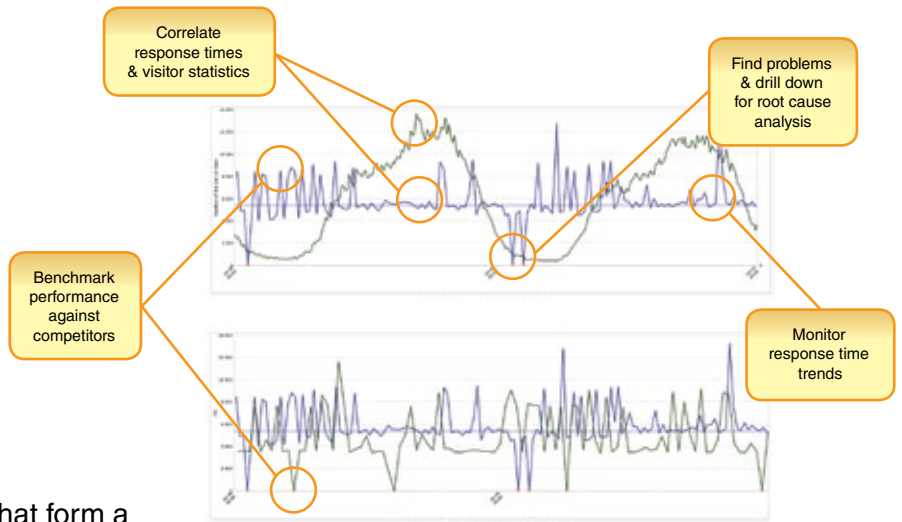


Apica LoadTest

Web Performance beyond uptime monitoring

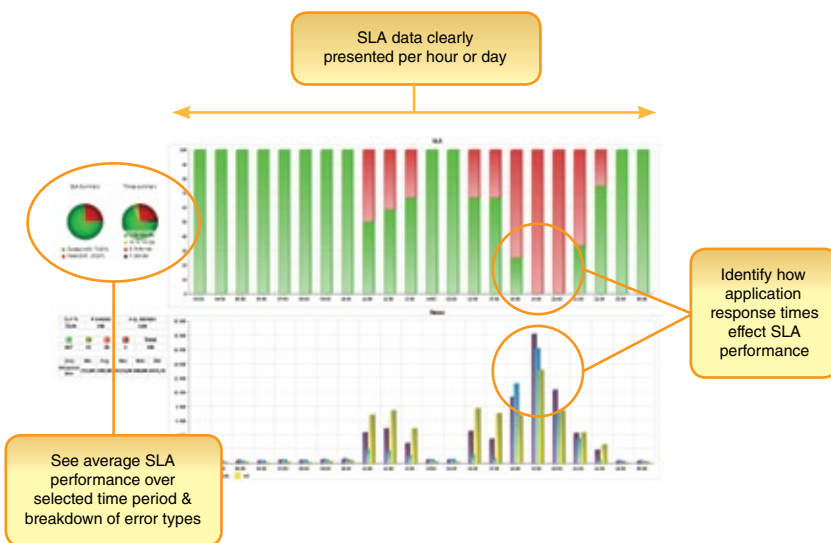
Apica takes Web Performance monitoring beyond simple uptime monitoring. Far beyond.

- ▶ Monitor **complex user scenarios** that form a sequence of pages and involve dynamic data content, transactions & login/authorization procedures.
- ▶ Full Page Rendering checks will load all components of a web page **using a real browser**, Results show the loading time and sequence of javascripts, flash, image files etc. in a **waterfall graph**. Sort by sequence, slowest, or largest component.
- ▶ Set and track customized SLA targets.
- ▶ See how an increase in **visitor numbers** effect response times.
- ▶ Monitor on **both sides of the firewall** in order isolate problems that originate from general Internet delivery issues from web platform and application issues.
- ▶ Add your **competitors' sites** and pages to your group of checks for easy comparison.



FEATURES SNAPSHOT

- ▶ Easy to use graphical web interface
- ▶ Dashboard showing last 24 hours
- ▶ Group checks for easy access & overview
- ▶ Monitor all Internet protocols, such as Ping, Port, URL & more.
- ▶ Alerts via email and SMS
- ▶ SLA & Response time diagrams
- ▶ Powerful & fully customizable reporting tools
- ▶ Set different access levels within your organization



Detailed SLA management

A web site can have slow response times but still be “up.” That’s why you need to **set your own SLA targets**, on an application level.

When response times exceed a preset threshold level an SLA violation will be shown in the reports and in the monitoring web interface.